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SERIAL NUMBER 10/735,044	FILING or 371(c) DATE 12/12/2003 RULE	CLASS 705	GROUP ART UNIT 3624	ATTORNEY DOCKET NO. 030475 (BLL-0170)		
APPLICANTS Shirley Vigil, Smyrna, GA; ** CONTINUING DATA ***** ** FOREIGN APPLICATIONS ***** ** IF REQUIRED, FOREIGN FILING LICENSE GRANTED ** 03/22/2004						
Foreign Priority claimed <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No 35 USC 119(a-d) conditions met <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No Verified and Acknowledged <u>/SCOTT L JARRETT/</u> Examiner's Signature		<input type="checkbox"/> Met after Allowance Initials	STATE OR COUNTRY GA	SHEETS DRAWINGS 11	TOTAL CLAIMS 17	INDEPENDENT CLAIMS 3
ADDRESS AT&T Legal Department - CC Attn: Patent Docketing Room 2A-207 One AT&T Way Bedminster, NJ 07921 UNITED STATES						
TITLE A Method, System and Storage Medium For Utilizing Training Roadmaps In A Call Center						
FILING FEE RECEIVED 926	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:		<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees (Filing) <input type="checkbox"/> 1.17 Fees (Processing Ext. of time) <input type="checkbox"/> 1.18 Fees (Issue) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit			